APPENDIX A

Scrutiny Project Brief

Scrutiny Project Brief for:

REVIEW OF THAMES WATER'S RESPONSE TO FAILURE OF WATER SUPPLY IN SOUTHWARK

Date(s) of consideration: 13 October, 10 November

Why is the Committee doing this?

Responding to public concern over Thames Water's arrangements in the event of a major supply failure. Issues are: the logistical arrangements at the time of the failure, information to the public and other agencies, and compensation

Who/what does the Committee seek to influence with this work?

Thames Water in first instance. Also need to explore whether there is useful learning that can be fed into London Resilience

What will the Committee's output be?

A submission to Thames Water (and possibly to London Resilience if the review raises significant issues)

Who does the Sub-Committee need to receive advice/evidence from?

Members of the public who were affected (individuals/businesses/other organisations) Thames Water

Possibly Southwark officers who were in liaison with Thames Water

What approach should the Sub-Committee use to invite input? E.g. site visit, meeting stakeholders, survey, holding meetings in relevant venues

How should the review be publicised? E.g. website, Southwark Life, via community council agendas, community groups